

NON-MEDICAL MASK OR FACE COVERING REQUIREMENTS FOR AIR PASSENGERS

The Government of Canada is requiring that **all passengers wear a non-medical mask or face covering large enough to cover their mouth and nose during their travel through Canadian airports and in-flight.**

Wearing a non-medical mask or face covering is an important additional measure that all **passengers** can take to protect those around them.

For everyone's safety, **passengers must wear non-medical masks or face coverings**, especially in situations where physical distancing guidelines cannot be maintained. Non-medical masks or face coverings must be worn:

- ✓ at airport screening checkpoints;
- ✓ during the boarding process;
- ✓ during the flight;
- ✓ upon landing and disembarking at a Canadian airport; and
- ✓ for customs and immigration checks.

Passengers must confirm that they have in their possession the mandatory non-medical mask or face covering as part of the registration or check-in process otherwise they **will be denied boarding**. Refusal to comply with the wearing of a non-medical mask or face covering could result in a fine of \$5,000.

EXCEPTIONS:

- ✗ **children under the age of 2;**
- ✗ **passengers who provide a medical certificate** certifying that they are unable to wear a non-medical mask or face covering for a medical reason;
- ✗ **passengers who suffer from an illness or disability** and who are unable to remove their non-medical mask or face covering without assistance;
- ✗ **a person who is unconscious;**
- ✗ **during the flight** when the safety of the passenger could be endangered by wearing a non-medical mask or face covering, or for brief periods when the person is eating, drinking or taking oral medications; and
- ✗ **at the security screening, boarding gate or customs-controlled areas of the airport.** Passengers will need to remove their non-medical mask or face covering if asked by an official of the air operator, Canadian Air Transport Security Authority, Canada Border Services Agency officer, or a Canadian public health official. To do this safely, after handing any documents to the official, a passenger will be asked to step back an appropriate distance to lower their non-medical mask or face covering. After the verification is complete, the passenger can then recover their mouth and nose before collecting their documents.

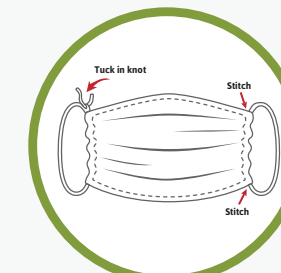
NON-MEDICAL MASKS OR FACE COVERINGS DOS:

- ✓ Ensure the non-medical mask or face covering is made of at least two layers of tightly woven fabric.
- ✓ Ensure your nose and mouth are fully covered.
- ✓ Use the ear loops or ties to put on and remove the non-medical mask or face covering.
- ✓ Inspect the non-medical mask or face covering for tears or holes.
- ✓ Ensure the non-medical mask or face covering is clean and dry.
- ✓ Wash hands or use alcohol-based hand sanitizer before and after touching the non-medical mask or face covering.
- ✓ Store reusable non-medical masks or face coverings in a clean paper bag until worn again.
- ✓ Replace and launder the non-medical mask or face covering whenever it becomes damp or dirty.
- ✓ Discard non-medical masks or face coverings that cannot be washed in a plastic-lined garbage bin after use.

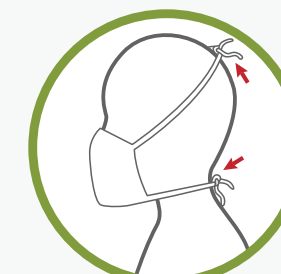
NON-MEDICAL MASKS OR FACE COVERINGS DON'TS:

- ✗ Reuse non-medical masks or face coverings that are moist, dirty or damaged.
- ✗ Hang the non-medical mask or face covering from the neck or ears.
- ✗ Leave the used non-medical mask or face covering within the reach of others.
- ✗ Share the non-medical mask or face covering.
- ✗ Touch the non-medical mask or face covering while wearing it.
- ✗ Remove the non-medical mask or face covering to talk to someone.
- ✗ Wear a loose non-medical mask or face covering.
- ✗ Wear a non-medical mask or face covering made exclusively of plastic sheeting or materials that easily fall apart (e.g., tissues).
- ✗ Wear a non-medical mask or face covering that impairs your vision or interferes with your tasks.
- ✗ **Wear a non-medical mask or face covering with an exhalation valve or vent, a non-medical mask or face covering made with mesh or lace fabric, a neck gaiter, a bandana, or a face shield. These will not be accepted as they don't protect others from COVID-19 and don't limit the spread of the virus.**

EXAMPLES OF REMOVABLE NON-MEDICAL MASKS AND FACE COVERINGS MADE OF CLOTH:



SEWN MASK



NO-SEW MASK USING A T-SHIRT



NO-SEW MASK USING A FOLDED SCARF/BANDANA AND RUBBER BANDS/HAIR TIES

For more information on non-medical masks or face coverings consult: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>

Published August 7, 2020.